



**PATRICK D. CROCKER**  
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February 23, 2009

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Suite TW-A325  
Washington, DC 20554

*Filed Electronically Via ECFS*

RE: Clear VoIP Calling, LLC  
Customer Proprietary Network Information Certification  
EB Docket No. 06-36

Dear Ms. Dortch:

Pursuant to 47 C.F.R. 64.2009(e) please find attached the 2008 Annual CPNI Certification and Accompanying Statement filed on behalf of Clear VoIP Calling, LLC.

Please contact the undersigned should you have any questions or concerns at (269) 381-8893 or [patrick@crockerlawfirm.com](mailto:patrick@crockerlawfirm.com).

Very truly yours,

CROCKER & CROCKER, P.C.

  
Patrick D. Crocker

PDC/tld

cc: FCC Enforcement Bureau (2 copies via USPS Mail)  
Best Copy and Print, Inc. (via e-mail [FCC@BCPIWEB.COM](mailto:FCC@BCPIWEB.COM))

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**

**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2008

Date filed: February 27, 2009

Name of Company Covered by this Certification: Clear VoIP Calling LLC

Form 499 Filer ID: 826033

Name of Signatory: Ron Schuman

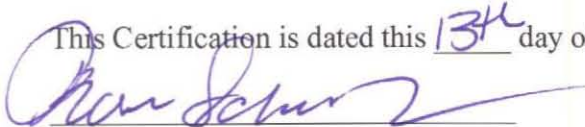
Title of Signatory: Managing Member

I am the Managing Member of Clear VoIP Calling LLC and as such do hereby certify, affirm, depose, and say that I have authority to make this Customer Proprietary Network Information ("CPNI") Annual Certification of Compliance on behalf of Clear VoIP Calling LLC. I have personal knowledge that Clear VoIP Calling LLC has established adequate operating procedures to ensure compliance with the Commission's CPNI rules as set forth in 47 C.F.R. § 64.2001 *et seq.*

Attached to this Certification is an Accompanying Statement explaining how the company's procedures ensure compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

Clear VoIP Calling LLC received no customer complaints in the past year concerning the unauthorized release of CPNI. Further, Clear VoIP Calling LLC has taken no action against data brokers for the unauthorized release of CPNI during calendar year 2008. Clear VoIP Calling LLC will report any information it may obtain with respect to the processes pretexters are using to attempt to access CPNI and what steps Clear VoIP Calling LLC is taking to protect CPNI.

This Certification is dated this 13<sup>th</sup> day of February, 2009.



Ron Schuman  
Managing Member  
Clear VoIP Calling LLC

## **Customer Proprietary Network Information Certification Attachment A**

Clear VoIP Calling LLC has established practices and procedures adequate to ensure compliance with Section 222 of the Communications Act of 1934, as amended, ("section 222") and the Federal Communications Commission's ("FCC") rules pertaining to customer proprietary network information ("CPNI") set forth in sections 64.2001 – 64.2011 of the Commission's rules. This attachment summarizes those practices and procedures, which have been updated so that they are adequate to ensure compliance with the Commission's CPNI rules.

Clear VoIP Calling LLC provides private telecommunications services over dedicated lines to large enterprise and carrier customers pursuant to ICB contracts. Clear VoIP Calling LLC's customer contracts uniformly contain confidentiality agreements that address customers' private information. It is Clear VoIP Calling LLC's policy not to disclose CPNI except as specifically set out in its contracts with its customers and where required by law.

### **Safeguarding against pretexting**

- Clear VoIP Calling LLC takes reasonable measures to discover and protect against attempts to gain unauthorized access to CPNI, including the authentication of customers prior to disclosing CPNI based on customer-initiated contacts. Clear VoIP Calling LLC is committed to notify the FCC of any novel or new methods of pretexting it discovers and of any actions it takes against pretexters and data brokers.

### **Training and discipline**

- Clear VoIP Calling LLC has an express disciplinary process in place for violation of the Clear VoIP Calling LLC's CPNI practices and procedures. Clear VoIP Calling LLC employees are required to review and abide by Clear VoIP Calling LLC's Code of Conduct, which, prohibits all employees from using customer information other than for providing service to the customer or as required to be disclosed by law.

### **Clear VoIP Calling LLC's use of CPNI**

- Clear VoIP Calling LLC uses CPNI for the following purposes:
  - (1) To initiate, render, maintain, repair, bill and collect for services
  - (2) To protect its property rights; or to protect its subscribers or other carriers from fraudulent, abusive, or the unlawful use of, or subscription to, such services;
  - (3) For network maintenance; and
  - (4) As required by law.

- Clear VoIP Calling LLC does not distribute CPNI to third parties for their sales or marketing purposes. Nor does Clear VoIP Calling LLC share, sell, lease or otherwise provide CPNI to any of its affiliates, suppliers, vendors, or any other third party for the purpose of marketing any service.
- Clear VoIP Calling LLC does not share, sell, lease or otherwise provide CPNI to any third party except pursuant to appropriate non-disclosure agreements. Clear VoIP Calling LLC will not otherwise disclose CPNI to a third party except when required by a lawfully issued government subpoena.

#### **Additional safeguards**

- Clear VoIP Calling LLC does not use CPNI for marketing purposes and therefore does not have records to maintain regarding marketing campaigns that use its customers' CPNI.
- Clear VoIP Calling LLC has established a supervisory review process designed to ensure compliance with the FCC's CPNI rules.
- Clear VoIP Calling LLC designates one or more officers, as an agent or agents of the Clear VoIP Calling LLC, to sign and file a CPNI compliance certificate on an annual basis. The certificate conforms to the requirements set forth in FCC rule 64.2009(e).
- Clear VoIP Calling LLC does not disclose CPNI over the phone and does not allow for online access to CPNI.
- In the event of a breach of CPNI, Clear VoIP Calling LLC will comply with all applicable breach notification laws.